

OTHER HOUSING ASSOCIATIONS IN THE NORTHERN SYDNEY (NS) & CENTRAL SYDNEY (CS) REGIONS

NS North Shore Community Housing Ltd
(formerly Community Housing Lower North
Shore Ltd)
Tel: (02) 9439 1399, Fax: (02) 9439 1528

NS Garrigal Housing Association Ltd
Tel: (02) 9387 6471, Fax: (02) 9387 1404

CS Eastern Suburbs Rental Housing Assoc. Ltd
Tel: (02) 9439 1399, Fax: (02) 9439 1528

CS Metro Community Housing Ltd
Tel: (02) 9519 1042, Fax: (02) 9560 8027

CS South West Inner Sydney Housing Co-op Ltd
Tel: (02) 9516 5596, Fax: (02) 9516 5510

CS City West Housing Pty Ltd
Tel: (02) 9281 8622, Fax: (02) 9281 8295

CS Women's Housing Co. Ltd
(Single women only)
Tel: (02) 9281 1764, Fax: (02) 9281 0148

(Refer to www.communityhousing.org.au for a directory of
housing associations in NSW).

OTHER COMMUNITY RESOURCES

Information / assistance with emergency accommodation

- Homeless Persons Information Service:
Tel (02) 9265 9081
- Department of Housing:
80-84 Blaxland Rd, Top Ryde NSW 2112
Tel: (02) 9809 8444
(For other offices, refer to locations in White
Pages)
- Women's Refuge Referral & Information
Centre: Tel: (02) 9518 8379

Information / assistance for young people

- Youth Accommodation Association:
Hotline: Tel: (02) 9698 5821

Tenancy Advice

- Tenants' Union Hotline: Tel: (02) 9251 6590
- Northern Area Tenants' Service Inc:
Tel: (02) 9884 9605

Financial Counselling

- Ryde Eastwood Financial Counselling
Service: Tel: (02) 9858 1377
- Credit Line: Tel: (02) 9951 5544
- St Vincent de Paul Society:
Tel: (02) 9698 9864

Interpreter Service

- Interpreter Service Tel: 13 14 50

RHHCH

Main Office: 38 Church Street
Ryde NSW 2112

Postal Address: PO Box 361
Ryde NSW 1680

Telephone: (02) 9808 3545

Fax: (02) 9807 2103

Email: inquiries@housing.org.au

Web: www.housing.org.au

OFFICE HOURS

Monday: *By appointment*
Tuesday: 9.30pm to 4.30pm
Wednesday: *By appointment*
Thursday: 9.30am to 4.30pm
Friday: *By appointment*

R H H C H



**Ryde
Hunters Hill
Community
Housing
Co-operative
Ltd**

**Information
for
Applicants**

**RHHCH
38 Church Street
RYDE NSW 2112**

Tel: (02) 9808 3545

Fax: (02) 9807 2103

**Email: inquiries@housing.org.au
Web: www.housing.org.au**

What are housing associations?

Housing associations are non-profit organisations that provide affordable housing to people on low incomes and with special needs.

All associations operate independently and are managed mainly by community based voluntary management committees or boards.

Currently there are 16 housing associations in metropolitan Sydney and 24 housing associations in regional New South Wales. Refer to NSWFA's website at www.communityhousing.org.au/nswfha/ for a directory of housing associations.

What is Ryde Hunters Hill Community Housing Co-op Ltd (also known as RHHCH)?

RHHCH is a community housing association that provides unfurnished accommodation to both single people and families. RHHCH is not a provider of emergency accommodation.

RHHCH is a member of the NSW Federation of Housing Associations (NSWFHA).

What areas does RHHCH cover?

At present RHHCH operates within the following local government areas: Auburn, Baulkham Hills, Hornsby, Hunters Hill, Parramatta, Ryde and Willoughby.

If we don't operate in your preferred area, we can refer you to a housing association that manages properties in your area.

How many properties does RHHCH manage?

RHHCH manages 184 properties as of August 2007.

Who is eligible to apply?

For all applicants, other than applicants for special projects, the following criteria apply:

- you must be on the Department of Housing's waiting list
- you must be capable of independent living

Type of housing available

RHHCH provides accommodation for singles and families.

Single people and parents with young children tend to be accommodated in units and villas. Some larger families are accommodated in houses. The majority of our properties, however, are one and two bedroom units.

A few of our properties are classified as special projects such as housing for the elderly.

The size and type of accommodation offered will depend on the type of housing available and on your housing needs.

How to apply

You can either collect an application form from our office or arrange to have one posted out to you. Alternatively, you can download the application form from our website at www.housing.org.au.

In order for us to assess your application, it is very important that you attach the following documents to your application:

- a printout from the Department of Housing's computer showing that you are 'active' on the department's waiting list
- proof of income
- any information about any medical condition or any other condition which affects your ability to find private rental accommodation.
- any other special circumstances which have contributed to your current housing situation.

Periodically, we may contact you to update our information on your current needs and eligibility. This may involve an interview.

To help us evaluate your application properly, please let us know if your circumstances or needs change. As well, **remember to tell us immediately** you change address or contact details.

How will my application be assessed?

Your application will first be assessed to see if you meet the eligibility criteria. Eligible applicants will then be put on our applicants' list which is prioritised according to need and the date of application.

What are my chances of being housed?

It is important to recognise that eligible applicants cannot be guaranteed housing as there are many more applicants than accommodation units available.

Generally, RHHCH can only house applicants when an existing property becomes available e.g. when someone moves out. This means that it is very difficult to estimate the waiting time.

Allocations are also dependent on the type of property that becomes available, the needs of the applicant and the priorities of the organisation.

Pets

As a large number of our properties are units that are privately owned, it is unlikely that RHHCH will be able to house you if you have a pet.

If I am made an offer how much will my rent be?

All tenants who are on low incomes are eligible to receive a rental rebate. This means that tenants will generally pay 25% of their gross household income as rent.

Rental bonds

All RHHCH tenants are charged a bond equal to at least four times their weekly rebated rent.

